

NCHCFA Presents

AHCA/NCAL Silver Quality Award Workshop

November 28-29, 2018

Raleigh, NC

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NCHCFA
5109 Bur Oak Circle
Raleigh, NC 27612
919-782-3827

Registration:
8:30 am - 9:00 am
Each Day

Seminar:
9:00 AM - 4:00 PM
9:00 AM – 1:00 PM

Cost:
NCHCFA member - \$150
***light breakfast and lunch**
included

This seminar has been
approved by the
NC State Board of Examiners
for NHA for
9.0 contact hours for Nursing
Home Administrators.

NCHCFA is a registered
sponsor of continuing
education with the NC State
Board of Examiners for NHA.

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919-782-3827
919-787-8418 (fax)

Now that your facility has achieved the Bronze Award for its commitment to quality, it may be time to apply for the second level, the Silver Quality Award, to recognize your achievement in quality. In this one and half day workshop, applicants continue to learn and develop effective approaches that help improve performance and health care outcomes. In addition to the Organizational Profile, applicants provide a thorough assessment of their systematic approaches and the deployment of these approaches. At the end of this workshop, participants will have the framework for the Silver AHCA/NCAL Quality Award application.

Learning Objectives

- Translate your Bronze application into a Silver Organizational Profile
- Understand the structure and demands of the Silver Quality Award criteria
- Learn how examiners will use key evaluation tools to score your application and how you write to meet the demands of these tools
- Develop an outline to address the basic demands of the Silver criteria and key systems to either describe or develop your application
- Discover effective strategies to avoid the four most common application mistakes

Agenda

November 28th: 9:00 AM – 4:00 PM

November 29th: 9:00 AM – 1:00 PM

- Summary of the Silver Application Process
- Technical and Survey Requirements Review
- Review the Quality Award Re-Certification Policy
- Review the Key Factors Worksheet, Table of Expected Results, and Silver Scoring Guidelines
- How to Transition the Bronze Application to the Silver Application's Organization Profile
- Silver Application Criteria Review
- Develop Silver Application Framework and Guideline

It is strongly suggested that at least two representatives from each registered facility be in attendance. Each registrant will be e-mailed a list of documents to bring to the workshop.

Who Should Attend?

- Member facility administrators
- Member facility corporate staff
- Directors of Nursing

Cancellation Policy

You must notify NCHCFA in writing within 48 hours of the seminar to be eligible for a refund. Charges will still apply if a registrant fails to attend or cancels less than 48 hours in advance. An alternate may be sent. NCHCFA reserves the right to cancel the program if insufficient enrollment occurs. You will be notified prior to the seminar date and full refund will be issued.

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Instructors:

Amy Fann, MSN, RN, LNHA, Liberty Healthcare

Amy has been in Skilled Nursing for almost 22 years as a nurse leader and nursing home administrator. Amy's undergraduate degree is in nursing from the University of North Carolina at Chapel Hill and her master's degree is in Nursing Leadership from East Carolina University. Amy has served with the AHCA quality award program as a senior examiner for seven years and has served as a team leader for two years. She has coached the winners of 14 Bronze and seven Silver awards. Amy has also served for 2 years as the chairperson for the North Carolina Healthcare Association Quality Committee.

Eric Kivisto, Director of Policy, NC Health Care Facilities Association

Eric coordinates the various projects that provide members with information, resources and direction as to how best to access various quality improvement programs. Eric assists district committees to identify opportunities and target initiatives and projects to continue LTC enhancement in NC. Eric is the staff liaison for NCHCFA Quality Committee and supports the Standards and Ethics Committee and Council on Provider Relations. Eric also serves on the NC Culture Change Coalition and the American Health Care Association's Quality Improvement Committee. Eric works closely with NCHCFA staff and members to help achieve their Quality Improvement goals. In addition, he helps coordinate AHCA's LTC Trend Tracker and Quality Awards program use among NCHCFA member facilities. Eric is also a resource on CMS rules and helps members deal with the myriad of CMS regulations that impact skilled nursing care centers.

Prior to joining NCHCFA in 2008, Eric spent three years as a facility surveyor with the North Carolina Division of Health Service Regulation. Originally from Michigan, Eric, brings more than fifteen years of experience as a social worker and a marital and family therapist. He graduated from Hope College in 1992 and received a Masters of Social Work from Wayne State University in Detroit in 1996.

M. Robin Niles, LNHA, Adams Farm Living & Rehabilitation

Robin has been working in the skilled nursing industry for over 30 years. She has held single site and multi-facility corporate positions throughout her career. She has implemented several Quality Improvement Programs working along with Dr. Joseph Ouslander, University of Texas School of Nursing, North Carolina Culture Change Coalition and was most recently a recipient of the Virtual Dementia Tour Second Wind

Robin currently is the nursing home administrator at Adams Farm Living & Rehabilitation - part of Century Care Management.

She has served on several AHCA Committees and most recently has served the past 4 years as a Senior Examiner for the AHCA quality award program as a Senior Examiner.

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Facility: _____

Address: _____

City/State/Zip: _____

Phone: _____ Fax: _____

Email: _____

Confirmations will be emailed to this address

Please list below the names of all persons registering, and their administrator license number *if applicable*:

Name: _____ Admin #: _____

Name: _____ Admin #: _____

Name: _____ Admin #: _____

Name: _____ Admin #: _____

Name: _____ Admin #: _____

Name: _____ Admin #: _____

Method of Payment

Check Enclosed Visa MasterCard Bill Me (NCHCFA members only)

American Express

Credit Card Information: _____

Expiration Date: _____ / _____ 3-Digit Security Code: _____

Authorizing Signature: _____

SPACE IS LIMITED TO 22 REGISTRATIONS! THIS WILL BE FIRST-COME, FIRST-SERVE.

Please fax your registration form to 919-787-8418 OR email to KarenL@nchcfa.org